

February 2007



The CHESS Club for Providers

A Monthly Update for Users of Carolina's Health
Electronic Surveillance System



GREETINGS AND SALUTATIONS!

[CHESS Club for Providers](#) your monthly update on CHESS activities. Issues will feature hot topics and bring you the latest news on changes to CHESS. Look for helpful tips and view upcoming events on the CHESS board.

Live From Colleton Hospital and New Day Family Practice

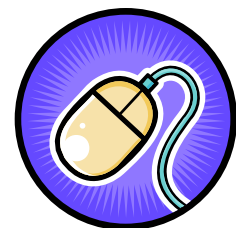
We are thrilled to welcome our two newest medical facilities into the CHESS Family. Let's hear it Colleton Hospital and New Day Family Practice!!!

With the addition of Colleton Hospital and New Day Family Practice there are now 10 medical facilities live with CHESS, but they won't be the last! See the [CHESS Live Map](#) on page 3 for locations.

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Just a click away from
improved disease
reporting!



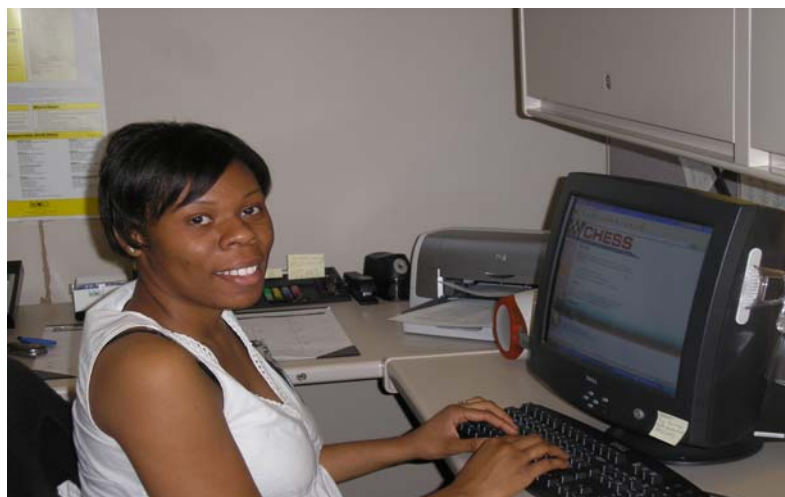
NEED Help Logging into CHESS? Don't Fear the CHESS Help Desk is just a call away!

CHESS Help Line 1-800-917-2093

Who do you call with questions on how to use CHESS? Who do you call to add a user? Forgot your password who do you call? **The CHESS Help Desk!** A member of the training team is just a phone call away and will be happy to assist you!



YOUR CHESS TRAINING TEAM



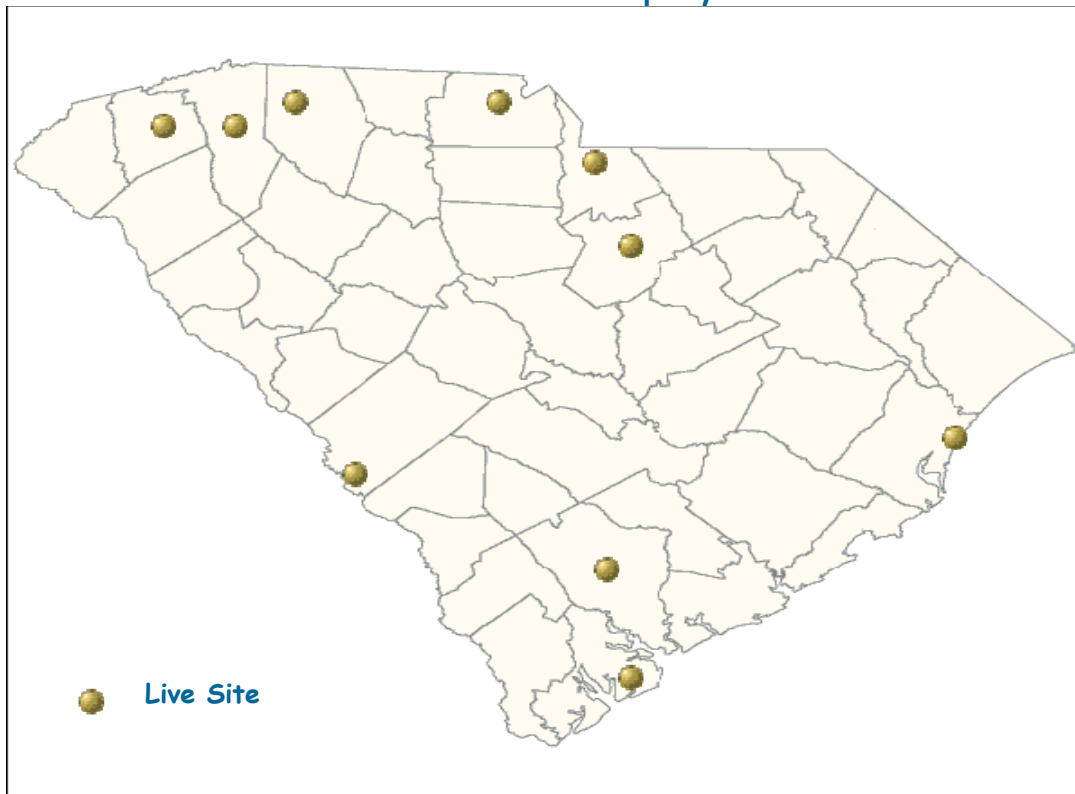
Denise Brown
CHESS Instructor Training
Coordinator

Lisa Still
CHESS Instructor Training
Coordinator



CHES LIVE

CHES Provider Deployment



The deployment of CHES to hospitals and medical facilities is advancing each day! Two new sites have been added by the end of February 2007.

CHES is LIVE at:

- ◆ Aiken Regional Medical Center
- ◆ Cannon Memorial Hospital
- ◆ Colleton Hospital
- ◆ Kershaw County Medical Center
- ◆ New Day Family Practice
- ◆ Palmetto Baptist Easley
- ◆ Paris Island Preventive Medicine
- ◆ Spartanburg Regional Medical Center
- ◆ Waccamaw Community Hospital
- ◆ Winthrop University Health Center

Colleton Hospital is the newest medical facility to go live with CHES from Region 8. We are delighted to add Gail Sartain and April Jackson to our growing list of active CHES users!!! Special Thanks to Rudy Pate, Regional Coordinator from Region 8.

We are happy to have New Day Family Practice as the **first** private practice to go live with CHES!!!! New Day Family Practice is managed by Dr. Kristin Black and her enthusiastic team (Kathy and Kema) and is located in the town of Lancaster in Region 3. Special Thanks to Connie Marin, Regional Coordinator from Region 3.



FREQUENTLY ASKED QUESTIONS



Question: What is CHESS?

Answer: CHESS is Carolina's Health Electronic Surveillance System. It is a web-based system that enables users to enter information about reportable diseases and sends that information to the appropriate DHEC staff and to the CDC. It is a relatively new system-it first went live in 2004 for DHEC staff and was deployed to external providers in July 2006.



Question: What is the Purpose of CHESS?

Answer: DHEC uses CHESS for two very important tasks. It is a way to share disease case information between external providers (hospitals, private physician practices and other health facilities) and DHEC staff who need the information. Once disease report data goes into CHESS, it can be read, analyzed and shared to improve disease surveillance within our state.

CHESS also enable South Carolina to report disease cases to the CDC on a daily basis, helping us to fulfill national goals of improved surveillance and response.



Question: I am trying to log into CHESS and I realized I forgot my password? What do I do?

Answer: You call the CHESS Help Desk at 1-800-917-2093.



Keep Us Posted CHESS Users

February is gone and before the month of March passes us by and spring kicks in, we would like to acknowledge all of our CHESS users. Some of you have been “live” using CHESS since as early as August of 2006, thank you! To our newest users, thank you as well!

We would particularly like to hear from you right away if you have any problems connecting to the system. The more we know about what problems people are having, the more we can do to troubleshoot before a problem develops.

Please call us or send an email to let us know how great things are with CHESS. We would like to hear any comments or suggestions that you may have.



Passwords, Passwords, and More Passwords

All private providers who use CHESS are assigned a username and initial password for access. For most users, this has worked well. Here are a few important reminders:

- ♦ Please do not share your password with anyone else. If you have a new staff member who will be using CHESS, please let us know so that we can assign a unique username and password to that person.
- ♦ If a user leaves your practice or no longer needs to have access to CHESS, please let us know so that we can disable that account.
- ♦ If you can't log-in to CHESS or your IT staff is working out access issues with Port 444, then your password may need to be reset after the connection issues are resolved.
- ♦ It is important that passwords are changed after the initial set-up of CHESS. You can change your password at any time from the opening Citrix screen—just look for the key.

We don't want a password reset issue to be the reason reportable conditions are not being entered into CHESS. If you have any problems with yours, please let us know at once!



BY THE NUMBERS—SOUTH CAROLINA 2007 SO FAR

Condition	Confirmed	Probable	Total
Aseptic meningitis	12	0	12
Brucellosis	2	0	2
Campylobacteriosis	27	1	28
Ciguatera fish poisoning	0	0	0
Cryptosporidiosis	5	0	5
Cyclosporiasis	0	0	0
Dengue Fever	0	0	0
Ehrlichiosis- human granulocytic	0	0	0
Ehrlichiosis- human monocytic	0	0	0
Ehrlichiosis- human- other&unspec	0	0	0
Enterohem. E.coli O157:H7	0	0	0
Enterohem.E.coli shigatox+- ?serogrp	0	0	0
Enterohem.E.coli- shigatox+- non-O157	0	0	0
Giardiasis	8	0	8
Group A Streptococcus- invasive	11	0	11
Group B Streptococcus- invasive	2	0	2
Haemophilus influenzae- invasive	7	0	7
Hemolytic uremic synd- postdiarrheal	1	0	1
Hepatitis A- acute	3	0	3
Hepatitis B- acute	10	2	12
Hepatitis B virus infection- chronic	48	20	68
Hepatitis C- acute	1	0	1
Hepatitis C Virus Infection- past or present	433	187	620
Hepatitis Delta co- or super-infection- acute	0	0	0
Hepatitis E- acute	0	0	0
Influenza- human isolates	94	0	94
Kawasaki disease	0	0	0
Legionellosis	3	1	4
Listeriosis	0	0	0
Lyme disease	1	0	1
Malaria	0	0	0
Mumps	0	0	0
Neisseria meningitidis- invasive (Mening. disease)	2	0	2
Pertussis	11	5	16
Rocky Mountain spotted fever	0	2	2
Salmonellosis	97	2	99
Shigellosis	8	0	8
Strep pneumoniae- invasive	59	0	59
Streptococcal disease- invasive- other	2	0	2
Tetanus	0	0	0
Toxic-shock syndrome- staphylococcal	0	0	0
Varicella (Chickenpox)	159	88	247
Vibrio parahaemolyticus	1		1
Vibrio spp.- non-toxigenic- other or unspecified	0	0	0
Vibrio vulnificus infection	0	0	0
West Nile Fever	0	0	0
Yersiniosis	2	1	3

THE BULLETIN BOARD

Save the Date

Members of the CHESS training team will be attending the American Academy of Pediatrics South Carolina Chapter's Annual Meeting being held in Asheville, NC

**Thursday, July 26 and
Friday, July 27**

It will be an opportunity to meet the CHESS training team and ask the trainers questions.

Keep a look out for upcoming events!



Are you hosting an event? Are there any events you would like to see posted? Is there an event you would like the CHESS training team to attend?

If so, please send event information to
Lisa Still,
CHESS Instructor Training Coordinator
at stillla@dhec.sc.gov

We look forward to hearing from you!

KEEP IN TOUCH!

We want to hear from you. If you have a question, comment, concern or upcoming event related to CHESS, let us know.

Ring the Help Desk Line at **1-800-917-2093**.



HAPPY CHESSING!

